

BIKE BOX HIRE TERMS & CONDITIONS

1. BOOKING

Please complete the booking form on this site or email us at HIREME@63VELO.COM to secure a bike box for your chosen dates. If a bike box is available you will be provided with payment instructions via email.

2. DELIVERY/COLLECTION.

Please contact us for a delivery fee if you live outside our area.

3. DAMAGE

The hirer is responsible for the security and safekeeping of the bike box throughout the period of hire. Damage other than fair wear and tear sustained under normal usage is to be paid for in full.

The box should be returned in the state in which it was provided and include all the supplied packaging and the anti-crush bar. Please do not remove any of the original logos/graphics. Any additional airline or other stickers should be removed. A £10 surcharge may be levied for removal of hard-stuck labels.

4. CANCELLATIONS

Upon cancellation of your booking, a full refund up can only be made if the box hire is cancelled two weeks or more prior to hire dates.

All hire Fees and Deposits must be made no later than 14 days prior to hand over of the box(es).

In addition to the hire fee, a refundable deposit of £100 (Surety Deposit) is required with all bookings made.

No shows incur a full charges + 10%

Cancellations made 2 weeks/ 14 days prior to the first date of the hire period (Generally the day you have indicated for handover or collection of the box) will receive a full refund of the deposit. Cancellations made prior to 1 week before the hire date will incur a 50% hire fee. The full hire fee will be required for cancellations made in the week before the booked date.

5.OTHER

Lost /Late Returned/Not returned boxes

Should our box or boxes not be returned on time, the following fees will be deducted from your Surety deposit :

1 to 7 days: Unless we have received prior notification, the advertised weekly rate of hire for each box that is not returned in this period of time.

7 days plus/Lost boxes Unless we have information to believe otherwise, the box will be considered lost and at this point the cost of replacement of a new box will be requested from the hirer in the form of an invoice. The terms of payment will be 7 days. In this event 63 Velo will be supportive of any insurance claim the hirer will make.

Stolen Boxes. The hirer has a responsibility to 63 Vélo to inform of any event resulting in the theft of one of its boxes. Ultimately 63 Velo will

require that box replacing. In most cases we will discuss with the hirer, the best/ most appropriate course of action in ensuring we have a replacement for the stolen box. In all cases, we reserve the right to request payment for the replacement. In this event 63 Velo will be supportive of any insurance claim the hirer will make.

CUSTOMS

Please be aware that your bikes and bags may be searched at any point on our journey, so please don't pack any illegal items. By agreeing to our terms and conditions you are taking full responsibility for all items encompassed within your belongings (including your bike itself). We take no responsibility for any items deemed illegal by customs or any other law enforcements.

EQUIPMENT

63 Velo will provide hard case bike boxes ("bike box") to customers for transporting bikes. We currently use only Bikebox Alan.

Ensuring the box is packed properly to ensure that the bike and contents remain free from damage is that of the hirer.

The hirer is responsible for keeping the box, its content and their own bike free from damage. 63 Velo Ltd at all times during the period of hire.

All boxes are serviced regularly and in a proper order/ condition.

Vélo⁶³