



Terms & Conditions

Bike Box hire and Assembled Bike Transport General Terms and Conditions of **63 Vélo**

1. Bike Boxes

63 Vélo are committed to providing the best bike boxes available on the market, we currently use :

Bike Box Alan Boxes.

These are subject to availability, so early booking is advised.

Other brands will be notified to the hirer prior to confirmation of their booking.

Where Bike Box Alan is not available we will advise accordingly.

For large group orders, we reserve the right to secure additional boxes through other partners or rental providers.

2. Delivery / Collection of Bike Boxes

Two forms of identification dated within the last 3 months will be required upon collection/delivery of the bike box e.g. passport/driving license and/or utility/credit card bill.

Delivery of Bike Boxes for individual hirers to addresses within the East Yorkshire area will be free of charge. Please contact us for a delivery fee if you live outside of this area. Collection in person is free.

Please note that free delivery is limited to 2 bike boxes per trip.

We reserve the right to cancel this offer without notice.

A refundable deposit of £100 will be requested upon delivery of the bike box to cover any loss or damage, payable by cash or cheque. This will be refunded upon safe return of the bike box. For group hirers, this deposit is negotiable

2a. Damage

The hirer is responsible for the security and safekeeping of the bike box throughout the period of hire. Damage other than fair wear and tear sustained under normal usage is to be paid for in full.

The box should be returned in the state in which it was provided and include all the supplied packaging and the anti-crush bar. Please do not remove any of the original logos/graphics. Any additional airline or other stickers should be removed.

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We reserve the right to levy a £10 surcharge for removal of hard-stuck labels.

3. Assembled Bike Transport

Overland transport of bicycles is provided to individuals and groups attending events anywhere in Europe.

For certain events, transport of bikes is provided in partnership with third parties and overseen by 63 Vélo Ltd.

You will be provided with a departure and return date for your bike generally within 30 days and given instructions of how to prepare your bike, this will include, amongst other things, removing peddles, positioning marker tape on seat posts etc.

Collection & Return of your Bike – Home.

Two forms of identification dated within the last 3 months will be required upon collection/delivery of the bike e.g. passport/driving license and/or utility/credit card bill. Customer will be asked to provide a photocopy* of form of identity bearing photograph.

Condition of collection locations and surcharges are publicized at www.63velo.com for each event.

Other bespoke requests (club tours/trips) are agreed on request.

Handover & Return of your Bike – Destination

*Above photocopy to be used at time of collection to confirm identity.

Condition of handover/return locations and surcharges are publicized at www.63velo.com for each event.

Other bespoke requests (club tours/trips) are agreed on request.

Kit Bags

A kit bag is provided on request to those wishing to send kit along with your bike to the event.

Bags will be sealed upon collection and during transit.

Mechanical Servicing

As offered in location is provided by a third party.

4. Insurance

Insurance cover is provided in transit for overland journeys by 63 Vélo.

db63 Vélo Ltd shall not be liable for any damage, loss or mechanical failure relating to any item, bike , kit or additional component dispatched using any of our services.

We do not accept responsibility for third party damage to your bike and in all cases, the owner of the Bike is responsible for ensuring it is insured for an appropriate value during handling and transit, in the same way an individual would if sending the item through a mailing service or carriage on an aircraft.

63 Velo are not valuers and as such are not able to ascertain a value on your bike in the event that one is required.

In the unusual situation that we have engaged a partner business in relation to air freight, we have ensured that the following applies:

The contractor is insured under the CMR regulations.

Under a CMR contract the carrier bears some limited liability (although this is determined on a case-by-case basis and sometimes the liability can be total). You should expect any payout set by these regulations to be low, so YOU should arrange the appropriate insurance cover to the value of your bike.

The CMR Convention (full title Convention on the Contract for the International Carriage of Goods by Road) is a United Nations convention that was signed in Geneva on 19 May 1956

All European countries are members of this Convention.

For more information www.gov.uk

4a. Accommodation Offers

All online accommodation offers are made through a third party ABTA Travel Agent. All referrals of interested parties are made directly to them

5. Booking Deposit

To secure your booking, a deposit is required at the time of booking.

6. Cancellations



Individual Cancellations

Cancellations made 2 weeks prior to the booked date will receive a full refund of the deposit. Cancellations made prior to 1 week before the hire date will incur a 50% hire fee. The full hire fee will be required for cancellations made in the week before the booked date.

Group Cancellations

Group cancellations made 4 weeks prior to the booked date will receive a full refund of the deposit. Cancellations made prior to 2 weeks before the hire date will incur a 50% hire fee. The full hire fee will be required for cancellations made in the 2 weeks before the booked date.

7. Force Majeure.

db63 Vélo Ltd shall not be liable for any failure of or delay in the performance of these terms & conditions for the period that such failure or delay is due to causes beyond its reasonable control, including but not limited to acts of God, war, strikes or labour disputes, embargoes, government orders or any other force majeure event.

These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.

db63 Vélo Ltd is a company registered in England and Wales No 9297133 VAT Registration Number 202 4839 32